## Strategic Plan of Action for Managing Challenging Behaviors

The chart below contains a strategic and integrated approach to addressing challenging behaviors. While the direct strategies and techniques you use may vary, the thought and planning process reflected below should be used.

## **Guidelines for Addressing Challenging Behaviors**

Safety and Initial Information Gathering	<ul> <li>Stop behavior so that everyone is safe (Only for Disruptive Behaviors)</li> <li>Gather information about athlete</li> <li>Gather information about what happened before, during and after</li> <li>Talk to parent or guardians if needed</li> </ul>
Initial Approach (immediate actions)	<ul> <li>Encourage athlete</li> <li>Give reassurance</li> <li>Make task easier</li> <li>Adjust or set amount of repetitions or time</li> <li>Give simple short instructions</li> <li>Give "First" and "Then" instructions</li> <li>Give physical support or cues</li> <li>Make activity less formal and more playful</li> <li>Allow athlete to observe and get familiar</li> </ul>
Planning (prior to next session)	<ul> <li>Talk to parents or guardians</li> <li>Gather further information about athlete and tasks that seem to be triggering challenging behaviors</li> <li>Consider athlete perspective on difficulty, equipment, motivation, structure, duration, environment, surrounding people, and other personal factors</li> </ul>
Strategies to Consider	<ul> <li>Build a relationship with athlete</li> <li>Keep activities structured</li> <li>Use consistent language</li> <li>Mix challenging activities with some of the athlete's favorite – use that as motivation</li> <li>Use a visual schedule to create structure</li> <li>Give breaks (quiet or movement)</li> <li>Try new starting point and progress slowly</li> <li>Build athletes confidence</li> <li>Use ideas form "Initial Approach"</li> </ul>
Check-in and Assess	<ul> <li>Talk to parents/guardians</li> <li>Talk to other coaches or volunteers who may work with the athlete</li> <li>Determine if approach is working</li> </ul>
Next step	<ul> <li>If you are having success discuss how to progress athlete and slowly take away supports</li> <li>If you are not having success discuss with coaches and family about what may work better and develop a new plan</li> </ul>